



# Technology Services

Projects customized to meet district needs.

The AIU Technology Services Department provides a portfolio of highly customized services to support effective teaching and learning with technology in schools and school districts.

## Services at a glance

- Allegheny Connect network
- Strategic technology planning
- IT leadership and supervision
- Network and systems administration
- Remote service desk support
- IT service management platform
- Critical Infrastructure monitoring
- Cybersecurity planning
- Patch management
- PIMs & child accounting services
- Technology audits
- Technology project management
- Flexible technician placement

## In addition

We are available free of charge to advise school district personnel regarding strategic initiatives, e-rate budget planning and security initiatives. We hold regular role-alike meetings for school technology staff to discuss timely technology-related issues.

[Click this link](#)

or scan the QR code to learn more.



**TECHNOLOGY IS THE BACKBONE** at every organization and school district. To help school districts operate in the most cost-efficient manner possible, the AIU's Information Technology staff provides a variety of services including infrastructure assessments and managed services. The division's services include virtual IT director, network administrator, help desk, PIMS administrator, technical support and E-rate support. These services allow school districts to augment their staffing so that educational dollars can be stretched.

## We accommodate the needs of districts at four service levels

### FULL SERVICE

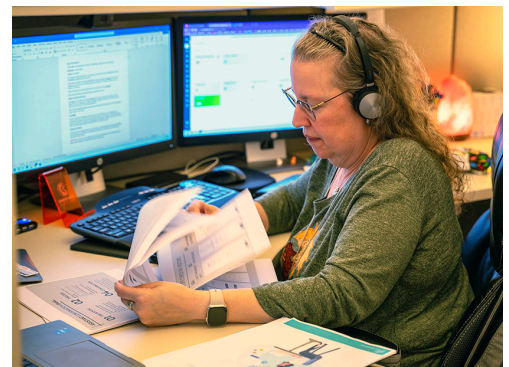
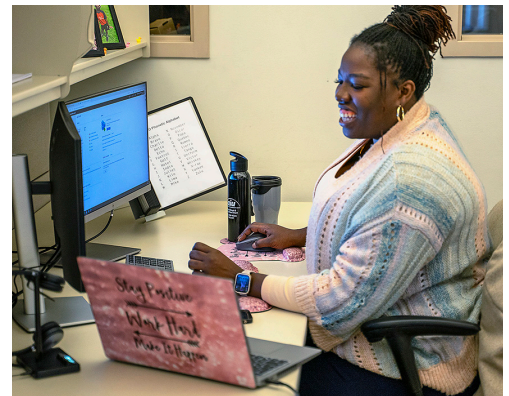
- Contracts for varying levels of support
- Allegheny Connect consortium

### FLEXIBLE SUPPORT

- Technician available for intermittent assistance
- Change of leadership support
- Emergency security needs

### SPECIALIZED PIMS & CHILD ACCOUNTING

- Collects and reports student data in accordance with mandated guidelines.
- Supports districts in the troubleshooting and resolution of data or system errors.



## Questions, please contact:

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